



MG RMA Policy MGDVRs Inc., herein referred to as “MGDVRs.”

RMA Procedure

LIMITED WARRANTY

MGDVRs hereby warrants, subject to the conditions here in below, that should this product become defective by reason of improper workmanship or material defect during the specified warranty period, MGDVRs will repair the same, effecting all necessary parts without charge for either parts or labor, or replace the unit at MGDVRs option. Labor: ONE (1) Year from the date of original purchase from authorized Re-seller. ONE (1) Year for NVR’s only. Parts: ONE (1) Year from the date of original purchase from authorized Re-seller. ONE (1) Year for NVR’s only.

Void Warranty

Purchaser warranty will be void and purchaser waves any rights to make warranty claim if product has been opened, altered or modified, repaired or serviced by anyone, other then the service facilities authorized by MGDVRs to render such services. Further, the seal/serial number on the unit must not have been altered or

removed. The unit must not have been subject to accident, misuse, abuse or operated contrary to the instructions provided. The opinion of MGDVRs with respect to this matter shall be final. This warranty does not include and is not extended to broken and damaged accessories, batteries and exposed antennas and to parts wearing out due to normal wear and tear.

Proper Delivery:

Returned products will not be accepted for warranty repair unless accompanied with a valid Return Merchandise Authorization (RMA) number issued by MGDVRs. RMA numbers issued by MGDVRs are valid for 15 days. Shipments received after 15 days will be refused. The unit must be shipped, freight prepaid or delivered to the MGDVRs Service facility, in either its original package or similar package, affording an equal degree of protection and with instructions indicating the location within Canada or the United States to which the unit will be returned. The repaired unit will be returned to the customer freight prepaid unless the warranty claim is deemed void or invalid. All accessories included with the unit must be listed individually on the packing slip for the shipping documentation. MGDVRs will not accept any liability, for loss or damage to such accessories if they are not listed.

Proof of Purchase Date:

This warranty applies and commences to MGDVRs products, from the original date of purchase from an Authorized Re-seller. Proof of purchase (i.e.: photocopy of invoice), must be included with product when submitting for warranty repair.

Warranty Limitations:

This warranty does not cover maintenance or check-ups, if required. This warranty gives you specific legal rights and you may also have other rights, which vary from state/province to state/province. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, therefore the above exclusions or limitations may not apply to you. MGDVRs is not responsible or liable for indirect, special, incidental or consequential damages arising out of or in connection with, the use or performance of the product or other damages with respect to loss of property, loss of revenues or profit, or cost of removal, installation or reinstallation.